

QUALITY AND FOOD SAFETY POLICY

Gelo Expresso has as its main objective to provide a quality product at a competitive price, in order to meet the requirements of its customers and the applicable regulatory requirements.

The Quality Policy of Gelo Expresso represents the company's commitment to the continuous improvement of the quality of its process. In order for this to happen, it establishes a set of guiding principles that allows to check the extent to which the company fulfills the mission to which it has proposed:

- The involvement of top management so as to ensure the quality, compliance and food safety of products supplied;
- Planning for the implementation of a quality management system and food safety, so as to give confidence to the organization and to our clients, of our ability to supply products that comply with the applicable requirements.
- To promote the continuous improvement of the organization and the review of the Quality Management System and Food Safety;
- Ensure the identification, assessment and control of hazards and risks associated with Food Safety, obeying the prerequisites of the HACCP (Hazardous Analysis of Control and Critical Points) methodology, as well as by the applicable regulations;
- We want to create mutually beneficial relationships with our suppliers, with the aim of ensuring the quality and food safety of raw materials and materials used so that these will be evaluated periodically;
- Our employees are the essence of the organization and we are committed to ensure that the skills of each one are improved and used for the benefit of the organization;
- Maintain active communication with all stakeholders (suppliers, customers, Supervisory bodies and others) on issues related to quality and food safety;
- Invest on technological development and improvement of processes, to cope with market changes and developments, satisfying the needs of customer demand;

Whereas the Quality Management System and Food Safety is a strategic instrument of our business policy, Gelo Expresso implements this policy through Annual Goals and Targets. This policy is disseminated through its display in places visible to both employees and customers.

The management of Gelo Expresso believes that the company's success depends on the committed collaboration of all its employees, ensuring the improvements that shall distinguish us from our competitors.

Sintra, 22nd April 2019

The Management



Iaticue Aires Dias Pereira